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talentacquisition@rclgroup.com

## Senior Application Support Analyst



## **Responsibilities**:

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- Providing Application maintenance for RCL's Core business application, by becoming an expert on all aspects of these systems
- Delivering support to existing business users and investigating and resolving application errors
- Establish Test cases for application testing when new build or patches applied
- Responsible for Application Testing for enhancement of existing modules and also for new modules
- Working with the Business Teams and Business Process Teams in identifying and proposing application system changes, better users, enhancements and developments and liaising with appropriate in-house development and vendor development teams
- Able to generate ad-hoc reports as and when required by business users

## **Qualifications**:

- Thai nationality only
- Bachelor's or Master's degree in Computer Science / Software Engineering or related
- Minimum 3 years of experience in programming especially PL/SQL
- Good knowledge of Oracle Database
- Extensive knowledge of Query scripts and Procedures
- Knowledge of Application development and programming
- Knowledge of Java, J2EE and JSP will be an advantage
- Knowledge and/or experience of Container Shipping will be an advantage
- Good command of written and spoken in English

Please send resume (English) with your expected salary to

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